

State of Maryland Enhanced Applications

<u>Agency Name</u>	<u>Application Description</u>
MD Insurance Administration	Welcome Announcement, Menu options- extends call to various dept. within agency
MDOT -MD Port Administration	General Information Directory Menu Rtg, Message Announcement, BRNA w/ Custome treatment, RAU, ECR custom Call Records, Extended Call Disposition Rptg
MDOT-MD Port Administration	Cruise MD, Menu Rtg, Message Announcement, RAU, ECR Rptg, Extended Call Disposition
MD Prepaid College Trust Treasury of the Comptroller	College Savings Plan of MD, Menu Rtg, Message Announcement, Daily Reporting by Call Disposition, Mthly Reporting by Call Ext. Anapolis Data Center, Message Announcement
DNR Wildlife Heritage	Deer and Turkey Harvest,Menu Rtg, Message Announcement, Customized Database, Custom Call Records- Statistical Rptg
DHMH St of MD Lottery	Information Directory; Menu Routing, BRNA w/ custom treatment Message Announcement
DHMH	MD Board of Pharmacy Emergency Hotline/ Message Announcement, On Demand RAU