



**Questions/Responses #2  
Toll Free Services  
RFP Project #060B9800046  
March 13, 2009**

Ladies and Gentlemen:

The following questions for the above referenced RFP were received by e-mail and are answered and posted for all prospective offerors who received the RFP. The statements and interpretations contained in the following responses to questions are not binding on the State unless the RFP is expressly amended. Nothing in the State's response to these questions is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the offeror asking the question.

1. Question: On the Verizon usage spreadsheet, can the State clarify the following abbreviations under the call type column, CANAD, INTER, INTRA, RLATA, TERR and INTL?

**Response:**

**CANAD (Canada)  
INTER (Inter-State)  
INTRA (Intra-State)  
RLATA Same as Intra  
TERR Same as Inter  
INTL (International)**

**TERR is the same as INTER and RLATA is the same as INTRA.**