



**DEPARTMENT OF
BUDGET & MANAGEMENT**

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Governor

MICHAEL S. STEELE
Lieutenant Governor

JAMES C. DIPAULA, JR.
Secretary

CECILIA JANUSZKIEWICZ
Deputy Secretary

**QUESTIONS AND RESPONSES # 3
PROJECT NO. F10R5200205
Enterprise Web Systems
April 28, 2005**

Ladies/Gentlemen:

This List of Questions and Responses #3, Question #23 through 26, is being issued to clarify certain information contained in the above named RFP. The statements and interpretations of contract requirements, which are stated in the following questions of potential offerors, are not binding on the State, unless the State expressly amends the RFP. Nothing in the State's responses to these questions is to be construed as agreement to or acceptance by the State of any statement or interpretation on the part of the vendor asking the question as to what the contract does or does not require.

23. Is the DBM asking for the selected vendor to only staff an existing NOCC or also to provide the necessary hardware, software and facilities? If the contractor is to furnish everything, please provide guidance on how should the NOCC hardware, software, facilities be priced in the proposal pricing section.

RESPONSE:

The existing NOCC is a service through a current vendor/Subcontractor. The State is requiring the selected Contractor to provide the Intrusion Detection system and services on a 24/7/365 basis. The State is not asking the Contractor to buy hardware and software in the setup of a new facility, but to provide the ID services and systems. Offerors are required to already have the experience and capability. The Contractor will install the ID monitoring capability over at the College Park site. Please see the Scope of Work Section 2.5.4-Intrusion Detection System (IDS) Monitoring; Section 3-Proposal Format's Section 3.4.6-Corporate Experience Capabilities; and Section 4-Evaluation Criteria and Selection Procedure's Section 4.2-Technical Criteria.

24. In review of Attachment F1, Labor Rates Model Labor Categories, we count 17 Labor Categories. Is the Plumtree Software support during the transition and ongoing maintenance included in these Labor Categories? i.e. Please reference Section 2.9.1.C. Project Manager, Plumtree Internet/Intranet Site Developer and Plumtree Computer Systems Analyst?

RESPONSE:

Addendum #1 to the RFP modified section 2.9.1.D. to remove reference to a Time and Material Work Order.

The Section 2.9.1.C. is amended via Addendum #2. The table was intended to provide information on the current staff for daily operations and Plumtree software and is not intended to require the Offerors to propose to that type of staff or staffing level.

~Effective Resource Management~

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25. RE: Page 18, Section 2.6.1.2.g: Will the DBM accept the vendor's fully burdened G&A cost estimate on these estimated costs for Hardware and Software. How should these items be priced?

RESPONSE:

The section you are describing will only result if the contract manager during the term of the contract issues a work order that may include such items as referenced in 2.6.1.2.g. You are not requested at this time to provide any prices related to this section.

26. Owing to the requirements to fully research and understand the DBM's existing and required solutions, will the Department allow for an extension of the current May 3, 2005 due date to May 10, 2005 at 2PM?

RESPONSE:

The Department has determined it is appropriate to extend the due date until May 9, 2005 at 2:00 P.M.(Local Time). See Addendum #2.

Remember offers are now **due on May 9, 2005 no later than 2:00 p.m.(local time)** If there are questions concerning this solicitation, please contact me via e-mail at bbowser@dbm.state.md.us or call me at (410) 260-7683 as soon as possible.

Date Issued: April 28, 2005

By <Signed>
William M. Bowser
Procurement Officer