



AMENDMENT #5
Request for Proposal
F50B2400052
Central Collections Unit (CCU)
Debt Collection Information System (DCIS)
SEPTEMBER 18, 2012

Ladies/Gentlemen:

This Amendment #5 is being issued for clarification purposes only. All information contained herein is binding on all Offerors.

Clarifications:

The State is providing additional clarity on the following Functional and Technical Requirements contained in Attachment I.1. The wording of each requirement has remained unchanged.

1. COL-292: *“The system shall, in order to ensure that the user’s supervisor, manager, or director addresses all re-assigned tasks, limit the reassignment of work queues to “next level” in the hierarchy of user types.”* This requirement is to restrict the reassignment of work such that only the supervisor, manager, or director of the current assigned user can reassign the work to another user in the same reporting chain.
2. RET-13: *“The system shall provide tiered data retention periods.”* This requirement is a general requirement stating that according to SDLC policies and other State regulations and procedures, all data retention is not the same. Data may have different retention policies based on the data type, source and whether the data has been audited.
3. SEC-69: *“The system shall have the ability to assign security rights and privileges at the workflow level.”* This requirement is to provide the capability to allow authorized users to be able to create, update or delete an entire workflow or particular step(s) within a workflow.

END OF AMENDMENT #5