PRICE PROPOSAL SHEET RFP 050R4800165 CALL CENTER

FUNCTIONAL AREA ON FULLY LOADED	Œ	MONTHLY	FULLY-LOADI	ED TOTAL
General Call Center flat fee per call		ESTIMATE	flat fee per call Under 1,000,000	calls/yr
over 1,000,000calls /yr				
Maryland General	136	X	=_	
Information				
DBM Central Collections	1,750	X	=_	
DHMH	4,500	X	=_	
DHR Constituent	8,000	X	=	
DHR Child Support	68,000	X	=_	
Office of Public Defender	1,200	X	=_	
	GRAN	ND TOTAL	=======	
OPTION: SURVEY		\$	/Quest	ion
Fulfillment Services:				
Mailing:	\$	/piece		

FUNCTIONAL AREA TWO DNR RESERVATION SYSTEM

=	RESERVATION/per night	FEE 9,00	00 X
	CANCELLATION FEE	900	X
		GRAND TOTAL	========
	Signature/Title		Date
	Printed Name	Company Name	FEIN #