



**Addendum #2 to
Request for Proposals (RFP)
TELECOMMUNICATIONS RELAY AND CAPTIONED TELEPHONE SERVICES
PROJECT NO. F50B2400063
June 7, 2012**

Ladies/Gentlemen:

This Addendum #2 is being issued to amend and clarify certain information contained in the above referenced RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended and the RFP changes are detailed below. The following changes/additions are listed below; new language has been double underlined and marked in bold (i.e., **word**) and language deleted has been marked with a strikeout (i.e., ~~word~~).

1. In Section 3.2.3.5 on page 23: Change the wording from:

~~The State does not require an in-state Relay center. The Contractor shall, with the express, written approval of the PM, select one of its TRS centers, to be the Primary Relay center with the goal and purpose of processing 100% of all Maryland Relay calls. Upon transition 'cutover' of the project, the selected primary center will immediately begin processing no less than 95% of all Maryland Relay calls.~~

to:

The State does not require an in-state Relay center. The Contractor shall, with the express, written approval of the PM, select one of its TRS centers, to be the Primary Relay center with the goal and purpose of processing 100% of all Maryland Relay calls. Upon transition 'cutover' of the project, the selected primary center will immediately begin processing no less than ~~95%~~ **90%** of all Maryland Relay calls.

Date Issued: June 7, 2012

Ed Bannat
Procurement Officer